

**JKM TRAINING, INC.**  
**Course Catalog 2018**



# Safe Crisis Management

TRAINING PROGRAMS

*Providing State-of-the-Art Crisis Behavior Management Training to  
Human Service and Education Organizations across the Field*

**BE SAFE. BE CONFIDENT.  
MAKE A DIFFERENCE!!**

*Caring \* Commitment \* Courage \* Consistency \* Competency*



**SCM Programs Can Also Be Delivered Directly To Your Organization / School!**

# SCM INSTRUCTOR CERTIFICATION TRAINING

**5 Day Program (\$1599/person) - Discount available for multiple registrations!**

In today's society, educators and human service professionals frequently stand face-to-face with individuals who engage in challenging or explosive behaviors. Staff should be trained how to respond quickly, effectively and appropriately. Since 1982, JKM Training, Inc. has provided a comprehensive continuum of prevention, de-escalation and safe emergency intervention strategies for responding to aggressive behavior in social service agencies and schools. This program is utilized in schools and human service organizations throughout the United States, as well as, in the United Kingdom, Japan, Germany, New Zealand and Guam. The **Safe Crisis Management® Training Program** has as its fundamental purpose the prevention and safe resolution of challenging and explosive behavior. Whether they are working with oppositional, disruptive, defiant or physically aggressive individuals, SCM provides your staff with a capacity to prevent, safely manage and de-escalate dangerous and challenging situations.

***SCM provides a comprehensive continuum of prevention, intervention & post intervention strategies focusing on...***

***Promoting Positive Growth & Behavior***

***Understanding the Individuals In Your Care***

***Understanding & Identifying Behaviors of Concern***

***Creating and Maintaining a Culture of Care***

***Implementing Universal Principles & Practices***

***Preventing & Responding to Bullying Behaviors***

***Using Successful De-escalation Strategies***

***Creating & Correctly Implementing Function-Based Behavior Support Plans***

***When Absolutely Necessary....Using Emergency Safety Interventions!***

***Correctly Conducting After-Action Procedures***

***Developing & Implementing Appropriate Policies!***



## The Safe Crisis Management Difference!

- ★ SCM is more comprehensive in its prevention, de-escalation, emergency safety physical and after-incident counseling strategies than other programs.
- ★ SCM is based on solid principles of human growth and development and safe intervention strategies.
- ★ SCM emphasizes strength-based non-physical intervention in order to reduce the frequency of emergency safety physical interventions.
- ★ SCM provides a continuum of interventions that are based on the "Least Restrictive Alternative" principle.
- ★ The SCM Instructor Training Program is a rigorous, five-day learning experience where participants learn prevention, intervention and after-action strategies that are the core of SCM. Participants will be exposed to a variety of supportive information and concepts central to providing instruction in SCM. Successful completion of the program is contingent on passing both a written and a emergency safety physical skills test. Participants will receive the Instructor's Manual that provides a model curriculum for SCM Staff Training. In addition, participants will be granted access to our Instructor's Website, which contains files to download such as: slideshows, emergency safety physical intervention videos, training agendas, case studies, various templates, handouts, sample tests and much more!

***SCM IS CONGRUENT WITH BEST PRACTICE STANDARDS!!***

# WHAT WILL I LEARN AT THIS PROGRAM?

 Participants will be able to identify the components of a well-organized service delivery program, the importance of providing structure and how to use positive strategies to build relationships.

 Participants will utilize individual and group assessment to help understand the behaviors and needs of Individuals being served.

 Participants will be able to identify the phases of crisis events, know where staff should intervene and how to use appropriate and effective intervention strategies.

 Participants will be able to identify the nature, dynamics and categories of challenging behaviors and how to reduce their frequency.

 Participants will be able to create, articulate and use the elements of a Function-Based Behavior Support Plan.

 Participants will be able to identify counter aggressive tendencies and learn how to control them.



*Jerome Flint, JKM Master Instructor*

 Participants will learn how to identify, understand and apply universal principles and practices.

 Participants will learn how to use non-verbal, paraverbal and verbal intervention strategies in order to direct behaviors and assist individuals in retaining emotional control.

 Participants will learn how to promote safety when a situation is critical and emergency safety physical interventions become necessary. **If such an emergency arises, SCM provides an integrated and flexible system of emergency safety interventions, which can be taught in part or in total according to need. SCM techniques have been medically reviewed, approved and have no pressure on critical body parts.** Participants will learn these various emergency safety physical intervention techniques in order to provide staff with a response capacity to meet the unique differences that exist in real life situations. In addition, participants will be able to list and define the safety areas associated with monitoring emergency safety physical interventions.

 Participants will learn proper documentation and post intervention debriefing techniques for individuals/ students and staff.

 Participants will learn the issues organizations and schools must consider when introducing SCM including: crisis intervention, training, supervision, documentation and evaluation policies.

 Participants will learn how to teach the Safe Crisis Management Program to staff at their organization/school.

## THE SCM COMMITMENT

*JKM Training is committed to delivering Safe Crisis Management as a “Best Practice Approach”. We guarantee a professional training experience using quality, state-of-the-art information and materials. We stand behind the SCM Curriculum.*

*In turn, we ask your organization/school to commit to the professional implementation of SCM by developing policy and dedicating resources and time to this “Best Practice Approach”.*

*Join with us to take the steps that are necessary to ensure the safety of our clients, our students and our staff!*

Administrators, teachers, and staff already experienced in dealing with behavior problems will recognize the advantage of the Safe Crisis Management Training Program.

JKM Training regularly participates in national forums and reviews the latest research to ensure the entire SCM system is at the cutting edge of intervention and emergency behavior management. Our professional level instructors have all worked with educational institutions, juvenile justice systems and social service agencies. They know first hand the reality of today's clients and students. The SCM curriculum is directed at preparing staff to deal with individuals who need assistance during their



**Charley Cheek**  
Executive Training Director

most challenging moments using a most professional response. We sometimes refer to this response capacity as...

**Professional Courage:**  
**"Doing what is right, even when it is difficult!"**

## WHAT ARE PARTICIPANTS SAYING ABOUT OUR PROGRAM?

*"I've been an SCM Instructor for 16 years now and I have worked in both residential treatment and now in a public school setting. I have greatly appreciated the evolution of the SCM program from reactive strategies to more prevention strategies. The emphasis on relationships with the students/clients is definitely the best prevention there can be. I would also like to recognize the knowledge, professionalism and skill that the instructors have brought to the program."*  
~ David Emerson, Bradford, PA

*"The theory portion of the training is by far the best I've heard! It teaches you why you need to be concerned for everyday safety. This training is more than just physical intervention. I loved this course! JKM staff is concerned for everyone's safety."*  
~ Sherene Robinson, Hummelstown, PA

*"This training has empowered me to handle the worst situations in a positive way."*  
~ David Kirby, Monroe City, MO

*"This training made me think about how to improve the primary strategies used by my facility. The instructor was a great teacher who is competent and experienced."*  
~ Megan Harden, Bowling Green, KY

*"The material presented was very informative on all levels. It was more than just providing an alternative approach to behaviors, it was giving insight to the foundations and thought, which builds the connection to the right approach to use. The instructor's ability to connect the material to procedures which are effective was unbelievable!"*  
~ Amanda Owen, Owensboro, KY

## Not Sure Yet? 6 More Reasons To Attend!

- ✓ **Safety!**  
Staff are charged with a caretaking responsibility. As such, they assume the duty of safeguarding those in care. The need for safety requires all staff be trained!
- ✓ **Liability!**  
The Supreme Court decision Canton v. Harris verifies the affirmative responsibility of organizations to train staff in areas of duty in which they are expected to perform. This decision clearly establishes the liability organizations face by failing to train their staff. If intervening with challenging behavior by individuals is a performance duty, then training for that duty is required. Save yourself and your organization!
- ✓ **Growing Concern!**  
The advent of new regulatory requirements, an increase in professional standards, the development of advocacy to reduce restraints, and the creation of school system policies are prompting schools and agencies across the world to re-examine their behavior management practice. Staff must be trained in SCM!
- ✓ **Reality!**  
The reality of individuals being served today is that they sometimes present volatile and challenging behavior. This requires all staff be trained to deal with these behaviors!
- ✓ **Professionalism!**  
Professional practice in education and social service programs requires the practitioner operate with skills based upon the most contemporary information possible. SCM is a state-of-the-art intervention program. It's comprehensive. It's based on proven intervention principles. It's compatible with professional standards and legal requirements. It's continuously updated to reflect changes in the field. SCM meets the requirement of professionalism!
- ✓ **Best Price!**  
We provide the most comprehensive, professional and cost effective behavior management program available today!! Plus - enroll 3 or more participants at the same time and take \$300 off each registration fee!

**Program Hours: 8:30 am - 4:30 pm**

**ENROLL TODAY! CALL TOLL FREE 866.960.4SCM**

# SCM INSTRUCTOR RECERTIFICATION

2 Day Program (\$379/person) - Discount available for multiple registrations!

The 2018 recert will provide certified trainers with an outstanding two-day refresher experience. This year's recert will include SCM updates, new training activities and information on "Implicit Bias", "Self-Image Threats", an evidenced-based process to assist organizations in reducing seclusion & restraint and after-incidents procedures.

As always, trainers will be tested on SCM curriculum and Emergency Safety Physical Interventions. This will validate their competency in the SCM curriculum. SCM instructors are required to attend an SCM Instructor Recertification on an annual basis. This requirement is consistent with standards of the professional community, as well as, regulatory guidelines set by governing authorities.

Don't wait.... call & register with us today!



Todd Fountain, JKM Master Instructor

## Program Highlights...

- × **Instructor Trivia Game**
- × **Trivia Games for Staff Trainings**
- × **Implicit Bias & Self-Image Threats**
- × **Reducing Seclusion & Restraint**
- × **After Incident Procedures**
- × **ESPI Skill Scenario Development**
- × **ESPI Practice & Review**
- × **Instructor Troubleshooting Session**

Program Hours: 8:30 am - 4:00 pm

## ONLINE TRAINING COURSES

### Some Current Courses Include:

- **SCM Instructor Recertification**
- **SCM Staff Certification**
- **SCM Staff Recertification**
- **Parent Training for SCM Instructors**
- **Differentiating Responses**
- **Seclusion & Restraint for Kentucky Educators**
- **SCM Instructor Booster**

### Check Out the Benefits!

- 📖 **Self-paced and readily accessible courses**
- 📖 **Convenient way to meet staff professional development needs**
- 📖 **Use alone or in combination with other training delivery methods**
- 📖 **Decreased travel expenses**
- 📖 **Less time away from the workplace**
- 📖 **Staff can be certified or recertified in SCM Theory by completing online course!**

"JKM's Online Learning Program has proven to be a valuable resource in providing continued training for our teachers and staff. The course selection allows us to target specific training needs for our staff. The selection also allows our district to individualize the training to meet specific schools' concerns and behavior needs of the students."

~ Wyn Caudill, Director of Special Education

**REGISTER ONLINE AT [WWW.SAFECRISISMANAGEMENT.COM](http://WWW.SAFECRISISMANAGEMENT.COM)**

# BRING A TRAINING PROGRAM ONSITE

Our SCM Instructor Certification & Recertification Programs Can Be Brought Onsite  
Along With Any Of Our Special Workshops Listed Below....

- **SCM for the Autism Spectrum**
- **HR Solutions to SCM Issues**
- **Reducing Restraints & Seclusion**
- **Supervision of SCM Performance**
- **SCM Direct Staff Training**
- **Differentiating Responses to Diffuse Disruptive Behavior**
- **SCM Non-Physical Training**
- **Adolescent Suicide**
- **Crisis Intervention for Foster Parents**
- **Cultural Diversity**
- **Reducing Training Drift**
- **Staff Supervision in Residential Care**

In addition, JKM can tailor a training event to your exact specifications. YOU can have total control over the agenda. Our training staff will "Shape it" and "Deliver it" to meet your needs. Our on-site capacity includes problem-solving consultation for the unique situations you may be facing. Take advantage of our experience! Just call 866.960.4SCM for details.

## Continuing Education Credits Available!!

Please call 866.960.4SCM or visit our website [www.safecrisismanagement.com](http://www.safecrisismanagement.com)

### 2018 PUBLIC TRAINING LOCATIONS

#### Kentucky

##### Ashland, KY

KY Educ Dev Corp  
(606) 928-0205

##### Fort Mitchell, KY (Covington Area)

DCCH Center for Children & Families  
(859) 331-2040

Lodging: Hampton Inn & Suites • Wilder, KY  
(859) 491-1200

##### Bowling Green, KY

Green River Regional Educ Coop  
(270) 563-2113

##### Cadiz, KY (Lake Barkley)

Lake Barkley State Resort • (800) 325-1200

##### Leburn, KY (KVEC)

Knott County Sportsplex  
(606) 785-5932

##### Louisville, KY

University of Louisville Shelby Campus  
(502) 852-0360

Lodging: Homewood Suites • Louisville, KY  
(502) 429-9070

##### Owensboro, KY

Kentucky Wesleyan College  
(800) 999-0592

Lodging: Hampton Inn • Owensboro, KY  
(270) 684-0330

##### Richmond, KY

Best Western Holiday Plaza  
(859) 623-9220

Lodging: Hampton Inn • Richmond, KY  
(859) 626-1002

#### Michigan

##### Marshall, MI

Fort Custer Education Center  
(269) 731-6126

#### Missouri

##### Kansas City, MO

Courtyard Kansas City at Briarcliff  
(816) 841-3300

##### St. Louis, MO

University of Missouri St Louis  
(314) 516-6750

Lodging: Renaissance St Louis Airport • St Louis, MO  
(314) 429-1100

#### New Jersey

##### Atlantic City, NJ

Bally's (recert)  
(609) 340-2000

Caesars (Certification)  
(609) 348-4411

#### Ohio

##### Geneva-On-The-Lake (Recertification Location)

The Lodge & Conference Ctr Geneva-on-the-Lake  
(440) 466-7100

##### Warren, OH (Recertification Location)

Trumbull Career & Technical Center  
(330) 847-0503

Lodging: Fairfield Inn • Warren, OH  
(330) 544-5774

#### Pennsylvania

##### Carlisle, PA (Harrisburg Area)

US Heritage and Education Center  
(717) 245-3648

Lodging: Hampton Inn • Carlisle, PA  
(717) 240-0200

##### Monroeville, PA (Pittsburgh Area)

Doubletree Hotel Pittsburgh/Monroeville Convention Ctr  
(412) 373-7300

##### Orefield, PA

KidsPeace  
610-799-7013

##### State College, PA

Days Inn  
(814) 238-8454



Joe Mullen, President & Kimberly Matson, Online Program and Research Coordinator

**Can't find a location near you?  
Please give us a call!!**

**We are conducting training  
programs at onsite locations all over the  
country that you may be able to attend!!**

**Discounts:** Enroll 3 participants into a **SCM Instructor Certification** program at the same time, **take \$300 off each registration!**

Enroll 3 participants into a **SCM Instructor Recertification** program at the same time, **take \$30 off each registration!**

**Overnight Accommodations:** When making room reservations, ask for the JKM Training, Inc. discounted room rate!! Please make your reservations early; rooms will be released to the general public 1 month prior to seminar date and you will be subject the hotel's actual room rate.

**Cancellation/Substitutions:** If you are unable to attend, you may send a substitute or transfer your registration to a future JKM Training program. Substitutions can be made at any time - please call ahead. Transfers made less than 10 business days before the program will be subject to a \$10 transfer fee. You may cancel your registration up to 10 business days prior to any program and receive a refund less a \$25 cancellation fee. Cancellations made less than 10 business days before the program will be subject to \$125 cancellation fee for Certification Programs and a \$50 cancellation fee for Recertification Programs. If you do not attend or call in to our office to cancel your registration, you will be subject to \$250 no show fee for Certification Programs and a \$100 no show fee for Recertification Programs. Walk-ins are welcome provided space is available.

**Satisfaction Guaranteed:** When you attend one of our seminars - your satisfaction is guaranteed! If you are dissatisfied for any reason, please send us a letter and we'll arrange for you to attend another seminar or refund your money.

# REGISTRATION FORM

Please Check Appropriate 2018 Dates & Locations of Programs You Wish to Attend.

## Registrant Information

Please photocopy this sheet for participants attending different programs

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

ORGANIZATION

ADDRESS

CITY STATE ZIP CODE

TELEPHONE

EMAIL ADDRESS

## Method of Payment

**Check or Purchase Order Enclosed**  
Please Make Payable and Mail To:  
**JKM Training, Inc.**  
1710 Ritner Hwy, Ste 1 ~ Carlisle, PA 17013  
(PO # \_\_\_\_\_ Optional)

**Please Send Me A Bill**

**Please Charge My Credit Card**

- |                                   |   |
|-----------------------------------|---|
| <input type="checkbox"/> Visa     | <input type="checkbox"/> MasterCard       |
| <input type="checkbox"/> Discover | <input type="checkbox"/> American Express |

CREDIT CARD NUMBER

EXPIRATION DATE

SECURITY CODE

NAME OF CARDHOLDER—PLEASE PRINT CLEARLY

CARDHOLDER SIGNATURE

## Instructor Certification

- Feb 12-16 Carlisle PA
- Feb 19-23 Louisville KY
- March 19-23 Orefield PA
- April 9-13 State College PA
- April 23-27 Baltimore, MD
- June 4-8 Richmond KY
- June 11-15 Louisville KY
- June 18-22 Carlisle PA
- June 18-22 Atlantic City NJ
- July 9-13 Bowling Green KY
- July 16-20 St Louis MO
- July 30-Aug 3 Carlisle PA
- Aug 13-17 Monroeville PA
- Sep 17-21 Orefield PA
- Sep 24-28 Augusta MI
- Oct 1-5 Louisville KY
- Nov 12-16 Louisville KY (FULL)
- Nov 12-16 Carlisle PA (FULL)
- Dec 3-7 Carlisle PA

## Instructor Recertification

- Mar 5-6 Louisville KY
- Mar 12-13 Carlisle PA
- Mar 26-27 State College PA
- Apr 19-20 Ft Mitchell KY
- May 14-15 Mechanicsburg PA
- June 5 Owensboro KY \*
- June 6 Lake Barkley KY \*
- June 7-8 Warren OH
- June 14-15 Carlisle PA
- June 25-26 Atlantic City NJ
- June 25-26 Louisville KY
- June 27 Louisville KY \*
- July 16-17 Carlisle PA
- July 23-24 St Louis MO
- July 23-24 State College PA
- July 25-26 Kansas City MO
- July 25-26 Monroeville PA
- July 31 Oil City PA
- Aug 6-7 Carlisle PA
- Aug 9-10 Atlantic City NJ
- Aug 16-17 Richmond KY
- Aug 27-28 Leburn KY
- Aug 29-30 Ashland KY
- Sep 10 Kansas City MO \*
- Sep 13-14 Orefield PA
- Sep 17-18 Louisville KY
- Sep 19 Louisville KY \*
- Sep 28 Marshall MI \*
- Oct 15-16 State College PA
- Nov 1-2 Geneva on Lake OH
- Nov 2 New Orleans, LA \*
- Nov 5-6 Carlisle PA
- Nov 5-6 Louisville KY
- Nov 7 Louisville KY \*
- Dec 3-4 Louisville KY
- Dec 10-11 Carlisle PA (FULL)
- Dec 12 Carlisle PA \*
- Feb 4, 2019 Louisville, KY \*\*
- Feb 19, 2019 Carlisle, PA \*\*

\*Online Recertification/1-day Skill Out  
\*\* 2018 Make-Up Recertification

**\$1599/person**  
**\$1299/person if you register 3 or more participants at the same time!**

**\$379/person**  
**\$349/person if you register 3 or more participants at the same time!**

## Four Easy Ways to Register



**Call:** 866.960.4SCM or 717.960.0457



**Fax:** 717.960.0458



**Online:** [www.safecrisismanagement.com](http://www.safecrisismanagement.com)



**Mail:** JKM Training, Inc. - 1710 Ritner Hwy, Ste 1 - Carlisle, PA 17013

Fee covers instruction and program materials. JKM Training, Inc. reserves the right to cancel a program for any reason 10 business days prior to the training. A confirmation letter will be forwarded to you prior to the seminar. **Cancellation/Substitutions:** If you are unable to attend, you may send a substitute or transfer your registration to a future JKM Training program. Substitutions can be made at any time - please call ahead. Transfers made less than 10 business days before the program will be subject to a \$10 transfer fee. You may cancel your registration up to 10 business days prior to any program and receive a refund less a \$25 cancellation fee. Cancellations made less than 10 business days before the program will be subject to \$125 cancellation fee for Certification Programs and a \$50 cancellation fee for Recertification Programs. If you do not attend or call in to our office to cancel your registration, you will be subject to \$250 no show fee for Certification Programs and a \$100 no show fee for Recertification Programs. Walk-ins are welcome provided space is available.



JKM Training, Inc.  
Safe Crisis Management  
1710 Ritner Highway, Suite 1  
Carlisle, PA 17013 USA

PRSR STD  
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Carlisle, PA 17013  
Permit # 61

**JKM TRAINING, INC. 2018**

# Safe Crisis Management

**Instructor Certification & Recertification Training Programs**

**SCM Online Training Programs**

**SCM Onsite Training Programs**

**Behavior Support & Intervention Programs for  
Education and Social Service Professionals!**

**[WWW.SAFECRISISMANAGEMENT.COM](http://WWW.SAFECRISISMANAGEMENT.COM)**